



## 5-YEAR FRAME & WORKMANSHIP WARRANTY

Standing confidently behind the quality, durability, and overall excellence of our goals and equipment, the **AGORA® 5-Year Frame & Workmanship Warranty** is designed to provide you with a sense of assurance and peace of mind that you have made the correct choice in selecting AGORA®.

Effective January 1, 2017, AGORA® by Sator Sports, Inc. guarantees to you, the original purchaser/customer, that the frame and workmanship for all AGORA® Semi-Pro Goals, Flat Training Goals, and Aluminum Rebounders (7'x14' only), are free of defects for the first five (5) years beginning from the original purchase date. Nets and any other included accessories not explicitly referred to herein, are excluded from any AGORA® Warranty.

**ALL WARRANTY CLAIMS ARE REQUIRED TO BE PROCESSED  
DIRECTLY THROUGH AGORA® BY SATOR SPORTS, INC.**

If you believe that, within the first five years of original ownership, you have purchased an AGORA® Semi-Pro Goal, Flat Training Goal, and/or Aluminum Rebounder (7'x14' only), with a frame and/or workmanship defect, please contact AGORA® by Sator Sports, Inc. at 888-887-2867. All AGORA® Semi-Pro Goals, Flat Training Goals, and Aluminum Rebounders (7'x14' only), purchased prior to January 1, 2017 do not qualify for the AGORA® 5-Year Frame & Workmanship Warranty. AGORA® by Sator Sports, Inc. will repair or replace any failed product upon inspection and final verification of defective frame and/or workmanship.

The AGORA® 5-Year Frame & Workmanship Warranty does not cover accidents, fire, flood, wind, hail, theft, or other Acts of God, riot, or civil disorder, as well as damage caused by improper installation or operation of product, vandalism, extraordinary impact, misuse, abuse, exposure to harmful fumes, vapors, or chemical pollutants in the atmosphere or otherwise, and does not cover deterioration due to normal wear and tear. Any unauthorized alterations, adjustments, modifications, or repairs of the covered products will void this warranty.

**For more information, please contact us:**

AGORA® by Sator Sports, Inc.  
1455 West 139<sup>th</sup> Street, Gardena, CA 90249  
Toll Free: 888-887-2867 • Local: 310-464-8171 • Fax: 310-464-8175  
Visit us online at [www.AGORASoccer.com](http://www.AGORASoccer.com)

**WARRANTY CLAIMS WILL BE ACCEPTED FOR PROCESS ONLY AFTER RECEIPT OF DEFECTIVE  
AGORA® SEMI-PRO GOALS, FLAT TRAINING GOALS, AND/OR ALUMINUM REBOUNDERS (7'x14' ONLY),  
SHIPPED TO AGORA® OR SUBMISSION OF GOAL PHOTOS**

AGORA® Goals & Equipment are defined as products designed, manufactured, and distributed by AGORA® by Sator Sports, Inc. AGORA® Semi-Pro Goals, Flat Training Goals, and Aluminum Rebounders (7'x14' only), are the only products covered by the AGORA® 5-Year Frame & Workmanship Warranty.

AGORA® Semi-Pro Goals, Flat Training Goals, and Aluminum Rebounders (7'x14' only), believed to have a defective frame and/or workmanship may be processed for inspection in one of two ways at the discretion of the customer:

1. Ship product to AGORA® inspection facility at the expense of the customer. AGORA® will not cover the costs associated with shipping your AGORA® product to its inspection facility. The product must be properly packaged and shipped to AGORA®. If it is ruled, after inspection and final verdict by AGORA®, that the cause of goal and/or equipment failure was not a direct result of a defective frame and/or workmanship, or has been found to be old, improperly handled/maintained, or heavily used and the AGORA® 5-Year Frame & Workmanship Warranty is deemed non-applicable, the customer is responsible for all associated return shipping costs or for a replacement.
2. Take several, high-quality photos of your AGORA® goal and/or equipment and submit to AGORA® via email. Submitted photos must include several wide shots displaying the entire product and several close-up shots displaying the deformity. Highly pixelated, indistinguishable, or altered photos will not be accepted.

Upon inspection and final verdict by AGORA®, if it is deemed that the cause of goal and/or equipment failure was a direct result of a defective frame and/or workmanship, AGORA® by Sator Sports, Inc. will repair or replace the items in question and have items delivered to the customer at no charge. Shipping costs of repaired or replaced product are for ground shipping via AGORA® by Sator Sports, Inc's shipping provider in the continental U.S. Expedited services are offered for an additional cost, which equals the difference between AGORA's® preferred shipping provider and customer's preference of expedited service and/or customer's preferred shipping provider. In instances where an AGORA® product has been discontinued, upgraded, modified, enhanced, or replaced with the latest technology by AGORA®, AGORA® will inform customer of possible improvement/upgrade opportunities which may be available, in some instances with an additional cost.

AGORA® by Sator Sports, Inc. reserves the right to modify or cancel the AGORA® 5-Year Frame & Workmanship Warranty at its discretion, without any prior written or verbal notice to customers, at any time. AGORA® by Sator Sports, Inc. makes no guarantees, either implied or expressed, other than as set forth herein and shall not be liable or accountable for any incidental, supplemental, special, or consequential damages with respect to AGORA® soccer products covered by this warranty; its complete liability and the owner's exclusive remedy being restricted to replacement or repair on the basis stated herein. Varying states do not allow the exception or limitation of consequential or incidental damages, so the above exception or limitation may not be relevant. This warranty does not apply to AGORA® products sold outside of the United States. This warranty gives you, the original purchaser of AGORA® Semi-Pro Goals, Flat Training Goals, and/or Aluminum Rebounders (7'x14' only), specific legal rights. You may have other legal rights, which may differ from state to state.