



LIFETIME GUARANTEE

Standing confidently behind the quality, durability, and overall excellence of our goals, the **AGORA® Soccer Goals Lifetime Guarantee** is designed to provide you with a sense of assurance and peace of mind that you have made the correct choice in selecting an AGORA® soccer goal.

Effective January 1, 2016, AGORA® by Sator Sports, Inc. guarantees to you, the original purchaser/customer, that all AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and Futsal Soccer Goals are free of defects in workmanship and/or materials for the projected lifespan (*See Goal Lifespan Guide below for details*) of the product upon purchase. Nets for AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and Futsal Soccer Goals, along with any other AGORA® goals not explicitly referred to herein, are excluded from any AGORA® Lifetime Guarantee.

**ALL GUARANTEE CLAIMS ARE REQUIRED TO BE PROCESSED
DIRECTLY THROUGH AGORA® BY SATOR SPORTS, INC.**

If you believe that, within its lifespan (*See Goal Lifespan Guide*), you have purchased an AGORA® Soccer Goal, covered by the AGORA® Lifetime Guarantee, with a defect in materials and/or workmanship, please contact AGORA® by Sator Sports, Inc. at 888-887-2867. All AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and Futsal Soccer Goals purchased prior to January 1, 2016 do not qualify for the AGORA® Soccer Goals Lifetime Guarantee. AGORA® by Sator Sports, Inc. will repair or replace any failed product upon inspection and final verification of defective materials and/or workmanship.

The AGORA® Soccer Goals Lifetime Guarantee does not cover accidents, fire, flood, wind, hail, theft, or other Acts of God, riot, or civil disorder, as well as damage caused by improper installation or operation of goal and goal accessories (wheels, anchors, etc.), vandalism, extraordinary impact, misuse, abuse, exposure to harmful fumes, vapors, or chemical pollutants in the atmosphere or otherwise, and does not cover deterioration due to normal wear and tear. Any unauthorized alterations, adjustments, modifications, or repairs of an AGORA® soccer goal product will void this guarantee.

For more information, please contact us:

AGORA® by Sator Sports, Inc.
1455 West 139th Street, Gardena, CA 90249
Toll Free: 888-887-2867 • Local: 310-464-8171 • Fax: 310-464-8175
Visit us online at www.AGORASoccer.com

**GUARANTEE CLAIMS WILL BE ACCEPTED FOR PROCESS ONLY AFTER RECEIPT OF DEFECTIVE
AGORA® EURO PRO, CHANNEL PRO, PREMIER PRO,  AND/OR FUTSAL SOCCER GOALS
SHIPPED TO AGORA® OR SUBMISSION OF GOAL PHOTOS**

AGORA® soccer goal products are defined as products designed, manufactured, and distributed by AGORA® by Sator Sports, Inc. AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and Futsal Soccer Goals are the only products covered by the AGORA® Soccer Goals Lifetime Guarantee.

AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and/or Futsal Soccer Goals believed to be defective in materials and/or workmanship may be processed for inspection in one of two ways at the discretion of the customer:

1. Ship product to AGORA® inspection facility at the expense of the customer. AGORA® will not cover the costs associated with shipping your AGORA® product to its inspection facility. The product must be properly packaged and shipped to AGORA®. If it is ruled, after inspection and final verdict by AGORA®, that the cause of goal failure was not a direct result of a defect in materials and/or workmanship, or has been found to be old, improperly handled/maintained, or heavily used and the AGORA® Soccer Goals Lifetime Guarantee is deemed non-applicable, the customer is responsible for all associated return shipping costs or for a replacement goal.
2. Take several, high-quality photos of your AGORA® goal and submit to AGORA® via email. Submitted photos must include several wide shots displaying the entire goal (post to post, top to bottom) and several close-up shots displaying the deformity. Highly pixelated, indistinguishable, or altered photos will not be accepted.

Upon inspection and final verdict by AGORA®, if it is deemed that the cause of goal failure was a direct result of a defect in materials and/or workmanship, AGORA® by Sator Sports, Inc. will repair or replace the items in question and have items delivered to the customer at no charge. Shipping costs of repaired or replaced product are for ground shipping via AGORA® by Sator Sports, Inc's shipping provider in the continental U.S. Expedited services are offered for an additional cost, which equals the difference between AGORA's® preferred shipping provider and customer's preference of expedited service and/or customer's preferred shipping provider. In instances where an AGORA® soccer goal product has been discontinued, upgraded, modified, enhanced, or replaced with the latest technology by AGORA®, AGORA® will inform customer of possible improvement/upgrade opportunities which may be available, in some instances with an additional cost.

The terms "Lifespan" or "Lifetime" define the anticipated life (*See Goal Lifespan Guide*) of each AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and Futsal Soccer Goal from the original purchase date. AGORA® by Sator Sports, Inc. reserves the right to modify or cancel the Lifetime Guarantee Program at its discretion, without any prior written or verbal notice to customers, at any time. AGORA® by Sator Sports, Inc. makes no guarantees, either implied or expressed, other than as set forth herein and shall not be liable or accountable for any incidental, supplemental, special, or consequential damages with respect to AGORA® soccer products covered by this lifetime guarantee; its complete liability and the owner's exclusive remedy being restricted to replacement or repair on the basis stated herein. Varying states do not allow the exception or limitation of consequential or incidental damages, so the above exception or limitation may not be relevant. This lifetime guarantee does not apply to AGORA® soccer goals products sold outside of the United States. This guarantee gives you, the purchaser of AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and Futsal Soccer Goals, specific legal rights. You may have other legal rights, which may differ from state to state.

GOAL LIFESPAN GUIDE

AGORA® Euro Pro, Channel Pro, Premier Pro, Channel Club, and/or Futsal Goals

Expected Lifespan Per Goal: 12 years

Only using exceedingly durable, aerospace-grade aluminum in the construction of all AGORA® Euro Pro, Channel Pro, Premier Pro, and Futsal Soccer Goals, we stand firmly behind the materials, workmanship, and overall quality of these goals. Customers can expect to have each goal from eight to twelve years, and if maintained with extreme care, potentially longer.